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The Mobile Office: Take Your Desktop In Your Pocket

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Brett Burney

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www.techshow.com

The Mobile Office: Take Your Desktop in your Pocket

8:30 am - 9:30 am Saturday, March 15, 2007

For a busy lawyer, today's smartphones are nothing short of a miracle. It's not uncommon for a lawyer to receive, open, edit and send back a Word document from his cell phone - all while walking to the office in the morning, or on an out-of-town business trip. This session will introduce you to the latest mobile devices from Palm, Blackberry, and other providers, and how to effectively use them in your practice. You'll also learn about law-specific software and mobile versions of legal software you already own that will help you make the most these amazing devices. Our experts will share practical ideas and programs that can help you leave your office without really leaving your office!

Speakers: Dominic Jaar, Brett Burney

Introduction:

Do you have to work late at night and over the weekend because you spent your whole week on the road? Are you wasting your time at the courthouse or worse, at a CLE conference that fell flat on its promises? You should have brought your office with you! You may be thinking, "I can't afford to take my assistant with me everywhere I go and have no intention to bring the four banker boxes that constitute the clients' files I would need to work on!" Well, please don't! Technology has brought in a plethora of solutions to enable remote work to become a reality. And no, you don't need to break your back.

In fact, my office now fits in my hand! Most lawyers know what is a PDA but a vast majority ignores all its possibilities. All my colleagues who have them use the same basic features that came bundled with the device: phone, email, calendar, contacts and internet browser. Oh! And I forgot, the latest version of their favorite Atari game: Brickbreaker! The techiest ones have even downloaded Pacman and Space Invaders along with a bunch of cheesy ringtones...

Even if I long for Jack Bauer's ringtones, I like to use my Blackberry as a computer, and a computer it is! Unfortunately, RIM will not provide you with everything, more or less like HP or IBM for that matter, but third parties have created amazing applications that enable you to turn your handheld into a PC! So what do you need exactly?

Hardware

Definitions

First things first: let's take a look at the hardware you need. If you find yourself confused about smartphones, mobile phones, PDAs, and regular ol' traditional cell phones, take heart in knowing that you're not alone. These descriptions are tossed around without a standard, agreed-upon definition. Even if it is a bit theoretical, here are useful links to Wikipedia definitions:

- 1) [Personal Digital Assistant](#) (PDA): includes Pocket PC and Smartphones: e.g. [Palm](#) ("PalmPilot" is often used as a synonym for PDA, regardless of the brand), [Handspring](#), [iPAQ](#), etc.
- 2) [Pocket PC](#): used to describe PDA running [Windows Mobile](#) Operating system. [Windows Mobile](#) 3) [Smartphone](#): includes [BlackBerry](#), [Palm Tréo](#)

Operating Systems

Today, you have more "smartphone" options than ever before, differentiated between hardware (i.e. flip phones, full-size keyboards, etc.) and software (i.e. e-mail, music players, etc.). Even if [Symbian OS](#) has, by far, the largest market share worldwide (72.4%), it lags behind in North America, where most smartphones operate on systems based on [Palm OS](#) (1.6%), [Windows Mobile](#) (6.1%), [RIM BlackBerry OS](#) (5.3%), and [OS X](#) from [Apple Inc.](#) (1.3% Market Share) for the much-hyped [iPhone](#). Palm is the most mature system of the group since they've been running on mobile devices for many years. Windows Mobile works seamlessly with Windows PCs and now comes standard with "Pocket" versions of Word, Excel, PowerPoint, and Outlook. BlackBerry is ubiquitous with wireless e-mail and is the most popular among legal professionals. It is also the most addictive as demonstrated by November 2006 Webster's dictionary which named "crackberry" the "New Word of the Year"! Lastly, the iPhone is the newcomer to the scene, but the revolutionary changes that the iPhone has introduced to the smartphone world will soon spread to every corner of the market.

What to buy?

When you are looking to purchase a smartphone, you will be well-served to take a few minutes to consider what you will be using it for the majority of the time. Do you need wireless e-mail? Will you be creating or editing documents on the device? Will you be sending text messages or instant messaging? Do you want to synchronize the smartphone's calendar and contacts with your computer? Will you need access to the Internet for news, maps, remote access, etc.? Do you want to listen to music or watch videos on it? The answers to these questions will help direct your purchasing preferences.

Other options to consider when looking at smartphones:

- Built-in Bluetooth connectivity for wireless headsets and automobile.
- Wi-Fi connectivity.
- Carefully consider the cellular network you want to use for voice coverage as well as data coverage, and if the network offers high-speed data connectivity (i.e. 3G networks).
- GPS functionality.
- Full-size keyboard.
- Memory card capacity (SD, miniSD, microSD, CompactFlash, etc.)

Also, here is an excellent website that compares most, if not all, PDAs: [PDAs compare resources](#)

Gadgets:

[Bluetooth](#) headsets and speakerphones

When you see someone walking around talking to themselves with a blue light blinking in their ear, they're probably using a Bluetooth headset that's wirelessly "paired" with their cell phone. OK, it may look silly, but it's so useful! Most Bluetooth headsets are easy to use since the newer models are "plug and play". The first editions had to be programmed to connect to your PDA. Now, you just need to put both the headset and your phone in "detect" mode, and away you go.

Bluetooth exists in many other devices such as modems or printers, respectively to set up networks and print from your PDA. It's also a [spread spectrum](#) technology that enables file transfers from PDA to computer or to another PDA. However, like with any other wireless functionality, always consider security - you could become a "[Bluejacking](#)" victim!

Portable Keyboard

While many smartphones (i.e. Treos and BlackBerrys) have tiny keyboards built right into the device, typing lengthy e-mail responses on them can get tiresome quickly. There are times when a "full-size" portable keyboard might be a more comfortable alternative. Most of these portable keyboards fold up to make them smaller for travel, and most of them connect wirelessly via Bluetooth to your smartphone. If everything is set up correctly, you simply un-fold the keyboard, stand up your smartphone next to the device, and start typing. Having a portable keyboard is a great alternative for when you get to your hotel room and need to sit at the desk and reply to e-mails, without getting out your bulky laptop.

[Memory cards](#)

Basically, memory cards are extra storage space that you can add to your PDA. Most PDAs today allow you to expand their storage capacity by inserting a [Secure Digital](#) (SD) card. Note that if you want to move files between your PDA and computer, you may need to buy a USB memory [card reader](#) (SanDisk for example, carries several models). [Here](#) is a list of most available formats of memory cards with their specifications.

External / additional batteries

The hardcore users out there know the feeling of having to constantly recharge their PDA or worse, have the battery die right in the middle of a long flight! While the latest PDAs have newer batteries with a longer life, the fact that these PDAs also offer new functionalities brings us back where we were in terms of longevity. This is the reason why you should always carry an extra battery or get yourself an external battery that could recharge your device's internal one. If you would prefer to save the environment while

charging your PDA, you could also look into getting a [human-powered](#) or a [solar charger](#) .

Software

For this section, we are only providing an overview of the type of software you might want to add to your PDA. However, for a more extensive view of what is available, we created a table of software applications (by types) that we currently use or have already used, with comments. However, be aware that there are many more of these out there. Even if the major solutions are listed, the list does not pretend to be exhaustive.

E-mail

This is really the “killer app” for mobile devices. In fact, it is probably what first made a cellphone smart! It’s what everyone wants and needs access to. There are two types of services when it comes to e-mail applications: [Push](#) services like BlackBerry, Good Technology, and Windows Mobile (since version 5) or Pull methods using clients like SnapperMail, ChatterMail, Pocket Outlook, etc.

With Push technology, you are always connected and as soon as an email enters the server it is immediately transferred to your device. It's brilliant but make sure you have a good data plan and look at your inbox default settings: many people have received huge bills because such settings requested an automatic download of all attachments... Trust me, the funny Powerpoint or that cute little video could be expensive!

On the contrary, "pull" requires the user or his inbox setting to actively connect to the server, at regular intervals or on demand, to receive the messages. The most popular pull based delivery protocol is [POP3](#).

Another alternative to the built-in inbox is webapps such as [GMail for Mobile](#) or [Yahoo! Go](#). You could also reduce your data consumption by using a service like [Teleflip](#) , which converts your emails to text messages - this can prove useful depending on your monthly plan.

You'll soon realize that wireless e-mail might involve a little more than just receiving the messages. Many e-mails today are written in HTML with many links to outside websites for logos, pictures, etc. Unfortunately, most email clients will not read them and you will receive messages where the text is mixed with strange-looking coding and URLs. Fortunately, there are some applications like [BBsmart](#) that will ensure your e-mail is properly formatted.

Most important is the ability to view attachments. However, many email clients do not support PDFs or MS office documents. Once again, third parties are offering solutions to enable you to open PDFs and other images. How can you read the text of a document on such a small screen, you might ask? Well, most software permits you to zoom in or "magnify" a part of the document. For a list of the available solutions, please refer to the Software Table.

If you want to actually edit attachments, you need an office suite that will let you modify Word documents, PDFs, spreadsheets, presentations, etc. I have been using eOffice for a while now and have enjoyed the experience. It now comes with most of Dynoplex' software (eFile, Masterdoc, eSpell, eZcase) for a small fee of \$99. It basically recreates the Windows Explorer you are used to dealing with in order to access your documents and folders. It even permits you to gain access to a online database where you can archive your documents. I use eOffice extensively to modify attachments that I receive by email and then return them with my comments and additions. Also, I can now read PDFs and zoom in as I want, even if they have not been OCRed.

Calendaring

Similar to email, you have the choice between the built-in calendars of a PDA and third party software. Being mainly a Blackberry user, I am satisfied with the default calendar which offer most possibilities offered by Outlook. I only miss one of the features in Outlook: the possibility to save an email as a note or calendar event. [BBsmart](#), to which I referred earlier, offers that possibility.

When you are looking at a calendaring solution, make sure it easily synchronizes with your local calendars, either wirelessly or through your cradle or USB cable. Eeb2.0 addicts need to be able to sync with their online calendars, generally through applications that support .cal. Now, this task is made easy with [GooSync](#).

Web

With all the - free - web applications out there, you really want to have a good browser and a large enough screen to benefit from all the web has to offer. Depending on the type of PDA you have you might be surfing the Web through a [Wi-Fi](#) or cellular [3G](#) or [EVDO](#) network.

One of the main problems with browsers is the time they take to upload the pages. Many companies are now offering lighter versions of classic browsers. The one I prefer is Opera. However, note that often by modifying the default settings of your browser you can increase the speed and better your experience, particularly by turning off the pictures.

Other lighter accesses to the web are [WAP](#) browser and [.mobi](#) websites.

What I like most about many smartphones is their ability to be turn into a wireless modem. This means you can plug your PDA onto your computer and use it as a modem to connect to the web when there is no Wi-Fi where you are. I use it extensively to connect to the office through [VPN](#).

Telephone

Most people use their smartphones as normal phones. However, you if have an unlimited data plan, it might be a lot cheaper to process your calls through VOIP apps (see annex).

You can use ringtones to filter your calls by linking your contacts with certain ringtones. It helps answer your calls according to your mood, depending on the type of music played!

Concerns

Security

As with any portable or wireless equipment, the use of your PDA can increase risks with respect to your data and network security. Therefore, always make sure your PDAs are password protected and encrypted as soon as you do not use them for more than 2 minutes. When you connect to a "free" wi-fi network make certain basic verifications because if you end up connecting to a rogue network, it might be an expensive experience. I also suggest to turn off the auto-detect features and the "accept all invitations"-type of settings. And don't forget your personal security: don't use your smartphone on the road unless you have a hand-free headset!

Privacy

Beside the obvious fact that you can hear what everyone say on their cell phones, which is annoying, other risks include [cell phone tracking](#) and the possibility that your smartphone be turned to a [Roving Bug](#). These are important issues that should be taken seriously in this age of erosion of the solicitor-client privilege...

Backup

Here is the probably the most important part of this text. We will never repeat it enough and you will not listen until you loose all your data and customized settings: BACKUP! In fact, the easiest way to do it is to automate the task, e.g. so that it starts when you connect physically to your computer.

Before concluding, we want to provide you with a list of useful websites where you will find a lot of information for your PDA: how-to, troubleshooting, software, hardware, forums, etc.:

Software Table

Software list

| <u>Name and hyperlink</u> | <u>Price</u> | <u>Description</u> | <u>Blackberry</u> | <u>iPhone</u> | <u>Palm</u> | <u>Windows Mobile</u> | <u>Comments</u> |
|---------------------------|--------------|--------------------|-------------------|---------------|-------------|-----------------------|-----------------|
| <i>E-mail</i> | | | | | | | |

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|--|----------------------|---|--|--|--|---|--|
| emoze | Free | Receive your emails and Outlook data. Handle your schedule and meetings via your mobile device. Synchronized Personal Information Management (PIM). Access information about your Contacts. Compatible with Outlook, Lotus, Yahoo Mail and Gmail. | | | | X | |
| Flex Mail 2007 (Free Trial) | \$29.95 | Brings Windows Mobile 6 functionality to Windows Mobile 2003 and 5.0 devices while providing upgraded functionality for Windows Mobile 6 users with Rules, Search, full IMAP4 IDLE, new account templates, advanced UI, GMail, HTML email, separate authentication for incoming and outgoing mail and spellchecking. | | | | X | |
| Mail2Web | Free | Web-based email retrieval: anonymously pick up email from almost any POP3 or IMAP4 email server | | | | X | |
| nPOPuk | Free | Ultra-small e-mail client. | | | | | |
| Profimail (Free trial) | \$27.99 | Automatic synchronization of messages with mail server. Attachments - view, save, send. HTML messages with images and hyperlinks. Built-in File Explorer. Address book. Signatures. Support for POP3 / IMAP / SMTP mail servers. Multiple email accounts. Rules and filters allowing selective message download. Opens and browses ZIP archives. Optimized for GPRS - get headers first, then | | | | X | |

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| | | download message bodies which you really want to see. Scheduled message download. Sound notifications. | | | | | |
| Pocket SpamFilter (Free trial) | \$24.95 | Helps you keep your inbox free of spam. Reduce your bandwidth usage by inspecting your email account before downloading. | | | | X | |
| Personal Information Management | | | | | | | |
| Mail2Web Live | Free | Exchange Email solution that provides calendar, task management, contact lists, advanced rules for sorting messages and ActiveSync capability. | | | | X | |
| Pocket Informant 2007 (Free trial) | \$24.95 | Includes a basic appointment/task list Today plugin. Automatic Custom Views and Categories. Find all Appointments using a Contact. Tasks View's Projects let you create parent tasks, child tasks, and have the parent tasks inherit its child tasks' completion percentage and due dates. Task Percentage/Status. | | | | X | The mobile Outlook. |
| Palm VersaMail 2.5 | \$29.99 | Designed with the handheld user in mind, palmOne's award-winning VersaMail™ 2.5 makes it easy to access and manage your personal and corporate email while on the go. VersaMail 2.5 supports many popular desktop email clients as well as IMAP and Internet POP accounts. | | | X | | |

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| | | And, you can download mail wirelessly, or via a HotSync® operation. | | | | | |
| SnapperMail 2 | \$24.95 | Wireless email made simple... SnapperMail 2 breaks new ground in wireless email by shoehorning desktop-class email power onto your smartphone/PDA. Access your email wirelessly, anytime, anywhere with this stunningly easy to use application. Try it today and see why SnapperMail - backed by years of mobile email research and real-world usability testing - delivers a user experience second to none. | | | X | | |
| ChatterEmail | \$39.95 | ChatterEmail+ is the most powerful and popular Email client available for the Palm Treo 600, 650, 680, 700P and 755P Smartphones (CDMA or GSM). | | | X | | |

| <u>Name and hyperlink</u> | <u>Price</u> | <u>Description</u> | <u>Blackberry</u> | <u>iPhone</u> | <u>Palm</u> | <u>Windows Mobile</u> | <u>Comments</u> |
|----------------------------|---------------|---|-------------------|---------------|-------------|-----------------------|-----------------|
| Browser | | | | | | | |
| Opera Mini | Free Download | Opera Mini 4 enables you to take your full Web experience and digital lifestyle with you — everywhere you go. Whether you want to access your mail, RSS feeds or bank information, Opera Mini is a quick and secure way to get your data on the go. Opera Mini 4 also delivers several new features for quicker scrolling, navigation and page rendering. | X | | X | X | |

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|--|--|--------------|-----------|---------|---------|--|--|--|--|--|--|
| | | Ad Blocker | Unlimited | 3 Items | 2 Items | | | | | | |
| | | Favorite | Yes | Yes | Yes | | | | | | |
| | | Searchi | Yes | Yes | Yes | | | | | | |
| | | Save Link As | Yes | Yes | Yes | | | | | | |
| | | Extensio ns | Unlimited | 2 | 2 | | | | | | |
| | | Free Upgrade | Yes | No | No | | | | | | |
| | | Hardware | 6 | 2 | 2 | | | | | | |

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| Time and expenses tracking | | | | | | | | | | |
| BizTrackIt (Free trial) | \$34.99 | Time tracking tool allowing you to e-mail time record reports in CSV file format and import them into spreadsheets or time and billing products. | X | OTA | | | | | | |
| TimeLogMagic | Beta | Customize client, project and task. Track all your phone calls. Add notes to each entry. Export your entries in CSV format. Generate report for given period | X | | | | | | | |
| trackIT: | \$24.99 | Track expenses. Create categories | X | | | | | | | |

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| Expense Edition (Free Trial) | | <p>and subcategories. Split single expenses into multiple categories. Duplicate an expense with a click. Supports unlimited currency types and convert an expense from one currency to another. Group expenses by client, project, trip or any other field. Schedule expenses to occur once or repeatedly, notifying you when they're due. Add scheduled expenses automatically to the Blackberry's calendar or manually with a single click. Protect your data by setting a password. Export your data to Quicken or to an HTML or Excel file. Quick lists to store and access information. Sort data in tables by any column</p> | | | | | |
| AllTime from Iambic | \$39.95 | <p>A simple way to track time and expenses on your Palm device!</p> <p>Whether you're an accountant, lawyer, engineer or marketing consultant, time is valuable to you, your business and your client. But with AllTime, you will get a software solution that lets you easily track time and expenses using your Palm-enabled device.</p> | | | X | | |
| Timekeeper | \$9.95 | <p>Timekeeper 2.11 is a customizable high precision multi-function stopwatch for Windows Mobile Pocket PC and Smartphone. Packaged with unique activity skins, Timekeeper allows you to time a relay, clock a chess match, or bake an apple pie. When time is up,</p> | | | | X | |

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| | | Timekeeper wakes the device and alerts you! Track your performance over time with Timer Session history and export your data to other programs or email! Timekeeper will keep you on the go and up to speed! | | | | | |
| Presentation | | | | | | | |
| Impatica ShowMate | \$259.99 | Project PowerPoint™ from a Handheld! | X | | X | X | |
| Margi Presenter-To-Go | | Unfortunately, the Presenter-To-Go has been discontinued by Margi. You may still be able to find the products on eBay or somewhere similar. Margi manufactured models for both Compact Flash and SD formats. | | | X | X | |
| PocketSlides | \$39.95 | Pocket Slides enables users to employ presentations on their mobile device by viewing and giving presentations, and is the only product on the market that permits the creation and editing of presentations on the mobile device. Existing presentations from Microsoft® PowerPoint® can be transferred from the desktop to the device using Pocket Slides' Conversion software, and Pocket Slides Presentations can be converted back into PowerPoint®. | | | | X | |
| <u>Name and hyperlink</u> | <u>Price</u> | <u>Description</u> | <u>Blackberry</u> | <u>iPhone</u> | <u>Palm</u> | <u>Windows Mobile</u> | <u>Comments</u> |
| Remote | | | | | | | |

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| desktop | | | | | | | |
| RDM+ (Free trial) | \$49.95 | Access remotely your desktop or laptop computer even through NAT and firewall. You can send and receive emails, edit word documents, surf web, copy/cut/paste files or folders and do hundreds other things that you ususally do sitting in front of your computer. | X | | | | The easiest and most powerful tool out there! |
| Easyreach | Free | Mobile access to remote PC desktops and online storage. E-mail or fax (eFax) any file. Google Desktop Search compatibility. | X | | X | X | Pro: Free Set up a WebEx or GoToMeeting conference from within your BlackBerry calendar (coming soon) Cons: Bunbled with Mobile Commerce. |
| Avvenu | | | X | | | | USA only |
| SoonR | Free | Desktop Search, Outlook, Mac Mail, Skype, and the files on desktop computer(s) are made available anywhere you are and even when your computer is turned off. | X | X | X | X | Pros: Any phone with data access becomes a smart phone. Cons: The data you need to gain access to is mirrored to a third party server. |
| EzRemote | \$24.95 | EzRemote is a Windows Remote Desktop Protocol (RDP) client for | | | X | | |

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| | | Palm OS devices. With EzRemote, you can remotely access any RDP-compatible Windows PC anywhere by using a variety of connections such as GPRS, WiFi, or Bluetooth. | | | | | |
| Viewer | | | | | | | |
| Adobe Reader | Free | Read PDF. | | | | | |
| BeamBerry | Free | View, Print, Store PDF/MS Office E-mail Document Attachments | X | | | | |
| BBsmart (Free trial) | \$24.99 | View images and graphic smileys in your emails. Reduce unreadable hyperlinks. Advanced email templating system. Add emails as tasks or calendar events. | X | | | | |
| RepliGo Professional (Free trial) | \$79.95/year | View Popular Document Formats with Desktop Quality. Save your attachments for offline viewing and organize them with document tags for easier access. Store Personal Documents Online: upload them from your desktop and store them in your online account. (500 Mb included). Fax Documents: Integrated faxing to 25 countries. Use the service to print to a nearby fax machine (20 pages for free per month). Print Documents Wirelessly over Bluetooth to HP Compatible Printers. Send documents managed by RepliGo as an attachment. Navigate Documents with Ease Using Bookmarks and Hyperlinks. | X OTA | | | | Con: Pay per year. Limited use and extra pay per use. Documents need to be uploaded from desktop. Bluetooth printing only with HP compatible printer. |
| DocHawk | \$59.95/year | View text and graphics, including | X | | | | eFax support. |

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| Platinum (Free trial) | ar | zipped content. Save pages locally.Integrates with the BlackBerry email applet. Bookmark support | | | | | |
| GridMagic (Free trial) | CE: Free Standard : \$19.95 Pro: \$49.95 | CE: Workbook editing and cell/text reformatting (cut, copy, paste cell data, insert/delete cells/rows/columns). Desktop Synchronization (compatible with Microsoft Excel). Attachment integration (limited to 50kb). Standard: CE+ Freeze panes. Zoom in/out. Phone integration (Launch BlackBerry apps based on content, e.g. email, phone number, web). Attachment integration (limited to 100kb). Pro: Standard+ Open, edit, save password protected workbooks. Full screen view. Unlimited attachment integration. | X OTA | | | | |
| Database Viewer (Free trial) | Standard : \$19.95 Plus: \$34.95 Wireless: \$29.95/Q | Standard: View MS Access, Excel, FoxPro, Oracle, SQL Server, MySQL or any database on BlackBerry, Transfer data using USB cable.Make a phone call.Unicode Support such as Japanese,Russian etc Plus: View and Synchronize MS Access, Excel, Oracle, MySQL, SQL Server or any odbc compliant database with BlackBerry. Add/ Update/Delete records on | X | | X | X | |

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| | quarter | BlackBerry. Create new databases. | | | | | |
| ClearVue | Suite \$29.95 (Free trial) Office \$24.95 (Free trial) | Suite: Open and View native Microsoft Word and Excel files and Adobe Acrobat PDF files. Create, Edit, and Save native Microsoft PowerPoint files. Preview and Print all ClearVue supported file types (.doc, .rtf, .xls, .ppt, .pps, .pdf, .bmp, .gif, .jpg, .png) <i>plus</i> email, PIM information and web pages when Westtek's JETCET PRINT is installed. Crop, scale, and rotate pictures plus apply TextArt and audio clips. Office: Same without ClearVue Image and PDF | | | | X | |
| PalmPDF | Donations accepted. | The first real PDF Viewer for all Palm OS 5.x devices. | | | X | | |
| PicseI PDF Viewer for Windows Mobile | Free | PicseI PDF Viewer lets you access full, native PDF documents directly from your smartphone, without having to convert or reformat content. | | | X | | |
| <u>Name and hyperlink</u> | <u>Price</u> | <u>Description</u> | <u>Blackberry</u> | <u>iPhone</u> | <u>Palm</u> | <u>Windows Mobile</u> | <u>Comments</u> |
| Editor | | | | | | | |
| MADE (Free trial) | \$10 | Small text editor. Multi-document editing. Editing large files (The only limitation is system memory.) Undo/Redo functionality. Customizable font, foreground and | | | | X | |

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|--|---------|---|-----------------------------|--|---|---|--|
| | | background colors. Bookmarks. | | | | | |
| Smartphone Text Editor / Notepad (Free trial) | \$14 | Includes Document manager. Open/Save text and text based documents - HTML, XML, etc. and Microsoft Office Rich Text Format (.rtf). Page Scroll Mode, special Find one-key mode, Zoom 25-200%, Word wrap, | | | | X | |
| ClearVue Presentation (Free trial) | \$19.95 | Create, Edit, and Save presentations. Supports desktop PowerPoint® transitions, animations, and sounds. Insert charts, graphs, text, and images. Edit slide shapes, text, and animation. | | | | X | |
| Documents to go | \$29.99 | View, edit and create Microsoft® Word, Excel and PowerPoint® files, view Adobe® PDF files and unzip files on your device. | Coming soon | | X | X | |
| SoftMaker Office (Free trial) | \$79.95 | TextMaker 2008 (reads and writes all Microsoft Word files without a hitch.), PlanMaker 2008 (fully Excel-compatible spreadsheet), SoftMaker Presentations 2008 (the equivalent of Powerpoint and it is fully compatible, BasicMaker 2008 (scripting language and environment that lets you automate recurring tasks.) | | | | X | The best Mobile Office suite. PDF export in all applications. Compatible with Microsoft Office and OpenDocument. |
| PTab Spreadsheet (Free trial) | \$30 | Fully functional spreadsheet with the key features of common desktop spreadsheets: Excel & Pocket Excel comatibility, macros, charts, data validation, dropdown boxes, outline, | | | | X | |

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| | | etc. | | | | | |
| Quickoffice | \$29.95 | Now with Microsoft Office 2007 support. | | | X | | |
| Fax | | | | | | | |
| Mail2Fax (Free trial) | \$12.99 | Send mail and attachments (like documents, sheets, presentations, PDF files and graphics) to a fax gateway for printing. Select a message you want to fax, use the address book lookup for the fax number and press send. Your email is transmitted via the Internet to a fax server. | X | | | | |
| eFax | Pro: \$24/month Plus: \$18/month Free | Pro: \$24 setup fee. Received faxes: 200 pages/mo. included, then \$0.18/page.\$0.13/page sent. Choose your own local or toll-free fax number. 2 years of online storage. Free Papermaster Pro to manage and edit faxes (a \$149 value). Voicemail by email. Plus: \$15 setup fee. Free to receive faxes up to 130 pages/30days, \$0.15/page after. \$0.13/page sent. Choose your own local or toll-free fax number. 1 year of online storage. Voicemail by email. Free: 20 pages/30 days. Non-local provided number. | X | | X | X | |

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| scanR | Currently Free | <p>Take a picture (make sure it is focused). Send it from your phone (or computer) to: doc@scanR.com for documents. wb@scanR.com for whiteboards, or bc@scanR.com for business cards.</p> <p>ScanR will save your scans online or optionally will send them as PDF files to your email address. To send a copy to someone else, add their email address in the subject of the message you send to scanR. To send a fax, send photos of your document to one of the above addresses and include the fax number in the subject or body of the message. You can also fax from the scanR.com website or the scanR mobile website.</p> | X | | X | X | |
| Simple Internet Fax | \$14 | <p>Send faxes, emails, text and voice messages (up to 160 symbols) on any mobile phone in North America (using services of external providers). You don't need a voice recorder: type the message, it will be converted into voice message and delivered to a destination phone. May be used for printing when you are on the road.</p> | | | X | X | <p>Pros: Useful to make calls on phones from the places, where usage of mobile phones is not recommended/allowed and if your spoken English is not perfect.</p> |
| Editor-Viewer- | | | | | | | |

| | | | | | | | |
|---------------------------------------|----------------|--|---|--|--|--|--|
| Remote Desktop | | | | | | | |
| eOffice (Free trial) | \$99.95 | <p>Create, view, edit your MS Word files and then send them as an attachment. Create, view and edit MS Excel-compatible full size spreadsheets. Integrated spell-checker ensures spelling in every document and e-mail. You can add specialized dictionaries.</p> <p>PDF, PowerPoint®, DOC, XLS, Faxes and Images: View files of all the common extensions in their original quality and save them on your device or SD card. Multiple zoom option to see every detail. Access and search your PC from anywhere. View, copy files and documents from your PC on your BB, edit and send as attachments. Upload files from your Desktop and store them in your unlimited on-line account. Fax your documents with no limit. Print anything including graphic files and photos from your BlackBerry via Bluetooth or via any mobile printer. File manager and launcher for your Blackberry. Launch applications, create folders, open or rename files and move them between directories. Secure data storage utility: Protects your sensitive information in the encrypted format. Audio player and recorder,</p> | X | | | | <p>Pros: All in one.</p> <p>Easy to install/use.</p> <p>Working on enabling GoogleDocs editing.</p> <p>Cons: All in one...</p> <p>The audio player does not work properly and froze my BB8830.</p> <p>Can be slow to retrieve documents.</p> |

| | | supporting any media files. | | | | | |
|--|--------------|---|--------------------------|---------------|-------------|-----------------------|---|
| <u>Name and hyperlink</u> | <u>Price</u> | <u>Description</u> | <u>Blackberry</u> | <u>iPhone</u> | <u>Palm</u> | <u>Windows Mobile</u> | <u>Comments</u> |
| Voice | | | | | | | |
| Nuance Voice Control (Free Trial) | \$6/Month | Make phone calls, set appointments, dictate short emails and view web pages using your voice instead of typing. | X | | X | X | |
| VR+ (Free trial) | \$24.95 | Turns BlackBerry into a dictaphone. Make any length voice recording, listen and e-mail it in MP3 format. Upload your voice messages to the free online storage and share them. | X OTA | | | | Pros: User-friendly Cons: Record sent as URL accessible only 7 days. |
| VoiceMinder (Free trial) | \$9.95 | For those of us who keep track of their task items via email. VoiceMinder allows you to record a voice note and have it sent as an email to your email. | | | | X | |
| Varied | | | | | | | |
| Find my Berry (Free Trial) | \$4.99 | Locate your BlackBerry by sending an email to your device. A loud alarm will sound - even if your BlackBerry is in quiet mode: Loud sound alert + vibrate + flashing screen + flashing LED for easy retrieval. Content of email is displayed on screen so you can send retrieval instructions to finder. Customize your keyword to locate your BlackBerry | X | | | | |

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|---|--|--|------------------------------|--|--|--|----------------------|
| Flashlight Pro | \$4.99 | Use your BlackBerry as a flashlight and emergency morse-device. | X | | | | |
| PocketDay (Free trial) | Perso: \$19.95 Pro: \$34.95 | <p>Personal: Today Summary Page</p> <ul style="list-style-type: none"> • Completely configurable (order, colors, # of items) • Read and Reply to email directly within PocketDay • SMS Message support • Search Capability <p>Speed Dial direct from within PocketDay</p> <p>Redial a missed call</p> <p>Hotkey access to many of the built in BB apps</p> <p>Weather Conditions from http://www.weather.com</p> <p>Up to 5 weather profiles</p> <p>Stock Quotes and Foreign Exchange Rates</p> <p>Calendar</p> <ol style="list-style-type: none"> 1. Day, Week, Month Views 2. Day and Week Views can show integrated task information 3. Week view shows anywhere | X OTA | | | | Windows Mobile feel. |

| | | | | | | | |
|--------------------------------|---------|--|---|--|---|---|--|
| | | <p>from 7 - 21 days of information</p> <p>4. Show the 1st line of the events notes for each item</p> <p>Tasks</p> <p>1. Tasks can be shown in the calendar as well as a separate Task Only view</p> <p>2. Sort by Priority</p> <p>3. Show notes in-line</p> <p>4. Tasks can be color coded by priority</p> <p>Pro: Personal+ World Times and RSS News Feeds</p> | | | | | |
| vCardMaster | \$19.99 | Attach contact details, task and calendar entries to an email. Receive contact details and import them to your addressbook. Receive appointments and import them to your agenda. (Supports vCard, vCalendar, iCalendar) | X | | | | |
| MorseMe | \$9.95 | Tranform your text in Morse code! | X | | | | |
| WorldMate Live | Free | Trip notifications, itinerary management, weather, clock, currency converter, tip and tax calculator. | X | | X | X | |
| Bluetooth/USB Modem | | | | | | | |

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|---|--------------------|--|--|--|------------------------------|---|---|
| USB Modem (Free trial) | \$19.95 \$24.95 | Use your PPC as a USB/Bluetooth modem to connect your desk/laptop to the Internet. You will need a USB cable or Bluetooth adapter and a smartphone/communicator with GPRS/EDGE service or CDMA 1x/EvDO data plan. | | | X \$24.95 | X | |
| Bluetooth File Share | | | | | | | |
| Sniper (Free trial) | \$7.95 | Send/receive and reply to text messages from other BlueTooth equipped phones. Locate discoverable BlueTooth devices in your vicinity. Transfer files between devices. Includes Bluejacking feature which enables you to send files or messages to all devices within range at the same time. | | | | X | Pros: Useful for sending out Business cards at meetings! Does not use a Wireless carriers data network. Cons: Short range (10-12 meters). |
| AirShare (Free trial) | \$9.95 | Share files over Bluetooth protocol and wirelessly access folders and files on your Windows Mobile device (including files on memory cards) from your desk/laptop without ActiveSync. | | | | X | Pros: Works as a server and implements standard Bluetooth File Transfer profile which is missing on most Pocket PC and MS Smartphone devices. |
| Media | | | | | | | |
| TCPMP | Free | Open-source media player Supported file containers · AVI (*.avi) · Matroska (*.mkv, *.mka) · MP4 (*.mp4, *.m4a) | | | X | X | Unsupported |

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|------------------------------|--------------|--|--------------------------|---------------|-------------|-----------------------|-----------------|
| | | <ul style="list-style-type: none"> · Ogg Media (*.ogg, *.ogm) · ASF (*.asf) <p>Supported audio codecs</p> <ul style="list-style-type: none"> · Mpeg 1 Layer III · Ogg Vorbis · Musepack · AC-3 · AMR · Adpcm, uLaw <p>Supported video codecs</p> <ul style="list-style-type: none"> · DivX · XviD · MPEG4-SP (plus B-frame support) · MPEG1 · M-JPEG · Windows Media Video | | | | | |
| Pocket Tunes | \$37.95 | Pocket Tunes is the most feature-rich and widely-used music player for Palm smartphones and PDAs. | | | X | | |
| <u>Name and hyperlink</u> | <u>Price</u> | <u>Description</u> | <u>Blackberry</u> | <u>iPhone</u> | <u>Palm</u> | <u>Windows Mobile</u> | <u>Comments</u> |
| RSS reader | | | | | | | |
| Litefeed | Free | Subscribe to web content via RSS and receive this content directly on your Blackberry. | X | | | | |
| VOIP | | | | | | | |
| BBCalls | Free | Integrates JAJAH functionality with your BlackBerry and allows you to make cheap or even free calls. | X OTA | | | | |
| Express Talk | \$19.40 | Call anyone on the Internet who has | | | | X | |

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|-----------------------------|------|--|---|---|---|---|------------|
| | | installed it (or any other SIP softphone). Computer to computer calls are free. You can also call ordinary telephone numbers if you sign up with a VoIP gateway service company. | | | | | |
| fring | Free | Mobile VoIP software which allows you to talk and IM via your handset's internet connection to other mobile phones and PC-based services such as Skype, Google Talk, MSN Messenger, SIP, and Twitter for free. | | | | X | |
| iSkoot | Free | Delivers the features of Skype to your handheld. Enables you to chat, make and receive Skype calls, view buddy presence info, and make international calls using SkypeOut. | X | | X | X | Brilliant! |
| Skype to go | Free | Free Skype-to-Skype calls. Cheap ordinary or mobile phone calls. Conference calls. \$30 per year for a SkypeIn phone number with the area code of choice and Skype Voicemail. Call Forward to up to three other Skype IDs. Instant Message for groups of up to 50 in one chat. File transfer. Call logs. | | ? | | X | |
| Raketu | Free | | | | | | |
| Instant Messaging | | | | | | | |
| Mundu IM | \$11 | Chat, conference, share photos and transfer files across AIM, Yahoo, | | X | X | X | |

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| | | MSN, Google Talk, ICQ and Jabber. | | | | | |
| DO NOT BUY | | | | | | | |
| Mileage Tracker Pro | \$29.99 | Ensure accurate and timely records of your trips. Enter odometer readings and trip details. Sync trip details with a free and secure Web site to view and create reports. | X | | | | Nothing more than a cute interface. |
| WorldMate Expense (Free trial) | \$24.95 | Expense entry and editing, report viewing, up-to-date exchange rates automatically | X | | | | You need to transfer your reports to WorldMate Desktop Companion (\$24.95) on your desktop for further editing, printing or exporting. Need annual |

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